



CHROMEBOOK RESET INSTRUCTIONS

This is a simple reset of the device that usually fixes minor issues with Camera, Microphone, and Volume

1. Log off of the device
2. Remove your student profile
 - a. On the Chromebook sign-in screen, select the profile you want to remove
 - b. Next to the profile name, select the DOWN arrow ▼ .
 - c. Click on REMOVE this user.
 - d. In the box that appears, select REMOVE THIS USER.
3. When you remove an account, it's only removed from the Chromebook. The Google Account itself, including its data and settings, will still exist.
4. Once the account is removed, SIGN ON again.

If this does not fix the issue email the helpdesk at the email address below. Include your name, ID number, School and a brief description of the problem.

Helpdesk@twpunionschools.org